

2013-14 Damage Fee Changes

3.2 Responsibility for Damage: The Student is responsible for maintaining a fully working device at all times. The Student shall use reasonable care to ensure that the device is not damaged. Refer to the Laptop Care Guide for a description of expected care. Where the damage occurs (on campus or off campus) does not affect the application of these policies.

Damage repair fees are determined by two factors. The first is the number of damage points a student has acquired. A damage point is accrued by the student when his or her laptop sustains damage that requires a repair. Each point will remain on the Student's record for a period of three years. The second factor is the total cost of the repair. The student will be responsible for 15% of the repair cost.

Below is the process of determining repair fees:

- Anytime a repair cost exceeds \$100, a student will receive a damage point.
- The Student will be charged 15% of the total repair cost and \$100 for each damage point on his or her record at the time of the incident (including the point accrued by the incident).

If the cost of a single repair is less than \$100, the student will be responsible for paying the cost of the parts, and the student will not receive a damage point. Repeated instances of this type may result in the student being given a damage point.

Some examples:

Example 1:

John cracks his screen on April 1, 2014. The cost of parts for this repair is \$400.

Damage points: 1

Repair fee: \$160.

John damages the keyboard on April 1, 2016. The cost of parts for this repair is \$150.

Damage points: 2

Repair fee: \$222.50

John's first damage point is erased on April 1, 2017.

Damage points: 1

John damages the bottom case and battery on May 1, 2017. The cost of parts for this repair is \$190.

Damage points: 2

Repair fee: \$228.50

Example 2:

Jane cracks her screen on April 1, 2014. The total cost of this repair is \$400.

Damage points: 1

Repair fee: \$160

Jane spills water on her computer on March 1, 2017. Since this is liquid damage, the total cost of repair is \$750.

Damage points: 2

Repair fee: \$312.50